



Certificates with  
guaranteed accuracy

.....  
Reports within 24 hours\*

.....  
Coverage across all 50 states

Secure and accelerate your  
tax reporting using technology with  
our **Property Tax Platform - SmartTrak®**

# SmartTrak<sup>®</sup>

SmartTrak<sup>®</sup> is a technology-enabled solution for property tax reports, certificates and municipal lien search reports to help title agents & investors:



Exceed their turn time commitment





Expand their business footprint





Reduce risk exposure


Backed by 20+ years of industry experience, SmartTrak<sup>®</sup> is a web-based platform that combines coverage across 25,000 government agency databases, manual follow-up and the latest in technology. It serves 100+ title & tax agents and processes over 200K tax & municipal lien searches annually. SmartTrak<sup>®</sup> offers title agents and investors some unique features:

 Real time placement & tracking of orders using web/ mobile interface

 Pay per order, no fixed cost commitment






 Single vendor for tax & title reports

 Stringent quality checks

 Round the clock support to handle volume fluctuations








## Business Value





-  Coverage across 25,000 government agencies
-  Reduced risk exposure with guaranteed accuracy
-  Reduced cycle time with tax reports delivered within 24 hours\*
-  Increased control on bottom-line with competitive pricing - standard, tiered, volume or batch rates
-  Complete visibility of order status

\*Exceptions may apply.

## Key Features

- 
**Robust coverage across the nation**
  - Coverage across 25,000 government agencies
  - Strong network even in complex states with no online presence
- 
**Stringent quality checks with assured accuracy**
  - Tax certificates backed with guaranteed accuracy
  - Over 98% accuracy delivered consistently
- 
**Web based platform for real time placement & tracking of orders**
  - Hosted on Microsoft Azure server for enhanced security
  - Place & track orders anytime, anywhere.
- 
**Order title & tax reports with a single click**
  - Single vendor for title & tax reports
  - Ability to order both title & tax searches for the same order
- 
**Transactional Pricing**
  - Pay per use, no fixed cost commitment
  - Save up to 20% on operational expenses

## SmartTrak<sup>®</sup> Solution Includes:

- 
**Tax Report**  
*Includes...*
  - Parcel #
  - Agency name
  - Tax amount
  - Tax status ( Paid / Open / Delinquent )
  - Due date
- 
**Taxcert**  
*Everything in Tax Report and ...*
  - Tax assessed by a county, parish, city, municipality, village or school district
  - Taxing jurisdiction contact information, tax types & due dates
  - Identifies the amount delinquent, currently due or if paid for last tax year
- 
**Taxcert+**  
*Everything in Taxcert and ...*
  - Municipal lien search reports including:
    - City code violations
    - Lienable water/sewer utilities
    - Open permits
    - Special assessments
- 
**Municipal Lien Search**  
*Offered separately*
  - Municipal lien search reports including:
    - City code violations
    - Lienable water/sewer utilities
    - Open permits
    - Special assessments

## Case Study



43% reduction in average handling time for tax research using RPA

[Read Case Study](#)



Managing volume surges using SmartTrak<sup>®</sup> tax reports

[Read Case Study](#)



## About SLK Global Solutions

We are a business process transformation enterprise offering digital platforms and solutions to multiple industries, including the financial services industry. Our customers include 5 of the Top 25 U.S. Banks, Top 10 Lenders, Top 10 Insurance intermediaries and Fortune 500 Companies. SLK Global is now a part of Coforge, a global leader in IT solutions.

SLK Global offers services as well as platform-based solutions like Copasys for enterprise wide automated QC and compliance, LoanAccel for pre-underwriting loan origination support, RETS for real estate tax services, SmartProp for property owner search reports and SmartTrak for reporting property taxes.

We help organizations deliver:

### Transformation

using 12 digital platform solutions & 600+ business processes

### Effective business outcomes

supported by Digital Platforms, Intelligent Automation, RegTech, Data & Analytics, & Omnichannel Customer Service.

### Flawless execution

with a 100% commitment to SLAs and over 99% transaction accuracy.

### Scalability

with 21,000 professionals with 7,000+ dedicated to business process solutions supporting 0.5B transactions annually across 5 global centers

### Sustainable Business Growth

delivered with over two decades of industry

### Strong compliance

with 100% adherence to regulatory and business requirements.

Our optimal blend of people, process, and digital solutions across the business value chain has helped drive tangible outcomes for our clients, their customers and partners.



Banking



Cards



Mortgage Lending



Title, Tax & Settlement



Insurance



Enterprise Wide Services



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