Data Quality: SLK deployed six sigma methodology to DQ rules framework

1 Customer

1. A Top 20 U.S. Bank

2 Business Situation

1. Inconsistencies in the way quality of data is perceived by stakeholders.

3 Solutioning

1. Six Sigma methodology customized to fit IQ international standards for Data quality

IQ International

4 Execution

1. Performed current state analysis on the perception of data quality and its varied impacts
2. Mapped sigma thresholds against existing metrics
3. Defined a framework for assessment, monitoring and reporting based on IQINT standards
4. Implemented a single version of reporting structure and standards

5 Value Delivered

1. Efficiency gained ~50%
2. Reduced stakeholder communication in interpreting the reports
3. Increased trust and confidence on data quality reporting from data office

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*The team continues to demonstrate gains in knowledge and insight. They apply it daily and do this with the most wonderful demeanor. - **Program Governance Manager***